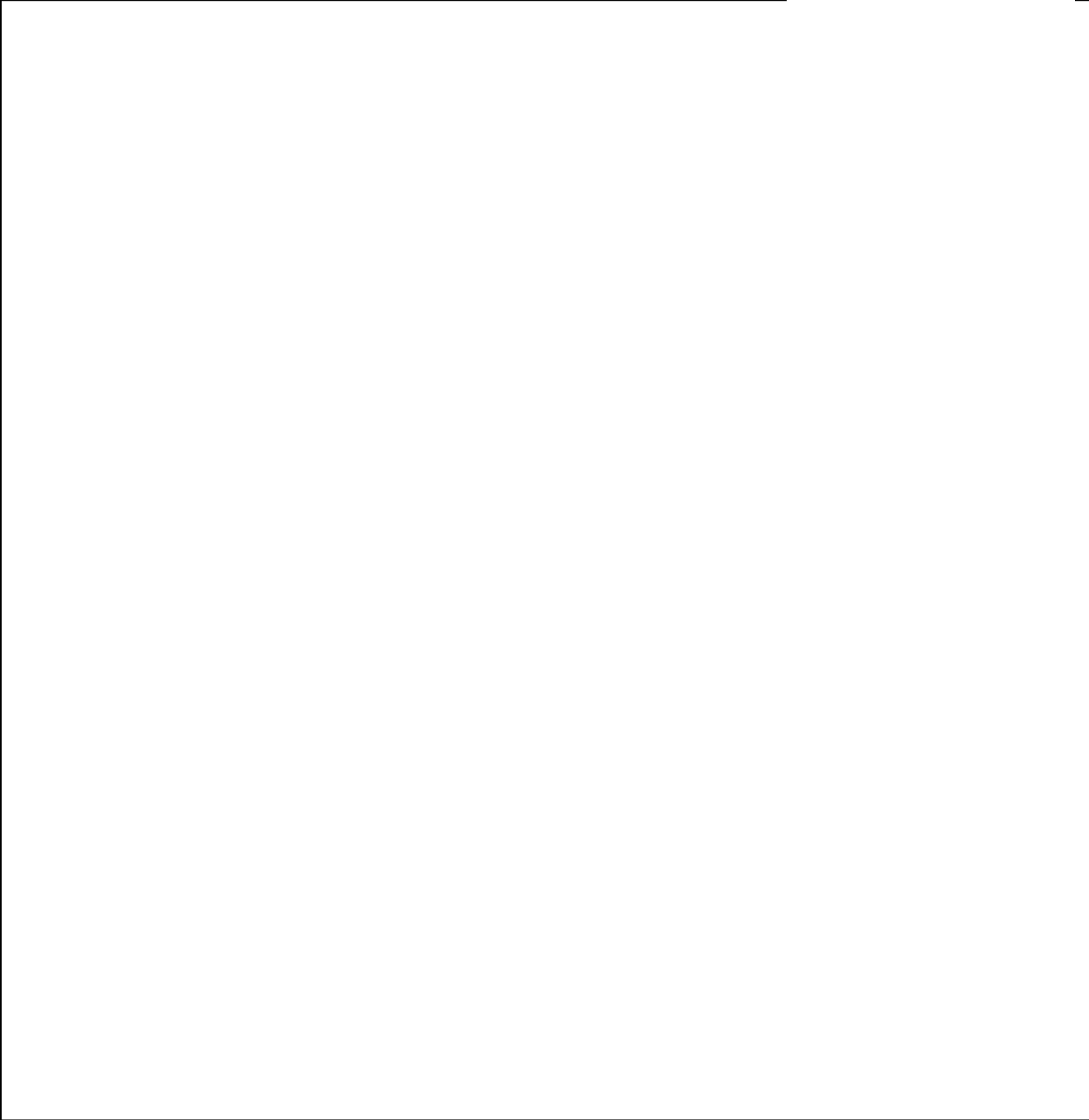


N S S

F L

[www.kingsfordlegalcentre.org](http://www.kingsfordlegalcentre.org)



2011 proved to be an extremely busy and productive year for Kingsford Legal Centre staff, students and volunteers. We celebrated our 30th year of operations with a major national conference, special edition e-bulletin and a party with our stakeholders and supporters.

In September the Centre, along with UNSW Law Faculty Experiential Learning Director, Frances Gibson, organised and hosted the 'Transforming Legal Education – Australian National Conference on Clinical and Experiential Learning'. The conference was opened by the Australian Attorney General with over 100 clinicians and academics attending. We are grateful for the support of the Federal Attorney Generals' Department in assisting us to host two international guests. In addition to the conference, KLC produced its biannual 'Guide to Clinical Legal Education in Australia'.

In July I attended the Global Alliance of Justice Education (GAJE) International Conference and was elected to the GAJE steering committee. Both the conferences and the guide are evidence of the expansion of clinical programs in Australia and worldwide. Kingsford Legal Centre's clinical courses remain at the forefront of this movement.

The Centre started two new advice clinics in 2011 – a new Power of Attorney advice clinic in partnership with Clayton Utz and a Visa Cancellation on Character Grounds clinic for prisoners in partnership with the Department of Immigration and Citizenship. These clinics are the result of KLC staff identifying areas of service which are not being met by existing legal services, and working with partners to provide the assistance required.

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1.

Clinical legal education is a methodology of teaching law, legal procedure and ethics. In Australia when we talk about clinical legal education we mean a style of teaching where students are engaged in legal work - [ ] experience in a structured way.

Kingsford Legal Centre offers a range of courses and clinical components to UNSW law students. These are:

**1st year: Foundations Enrichment 2 course** for 1st year Indigenous students focusing on communication skills and the legal aid system.

**2nd/3rd year: Interviewing component in Law, lawyers and Society** for almost all students who it. These students each spend 6 hours at the Centre in an evening legal advice session after being taught interviewing skills by Centre supervisors.

**Elective courses: Clinical Legal Experience & Employment Law** courses in which students develop their understanding of issues of social justice as well as developing interviewing, negotiation, drafting, submission writing and advocacy skills. We teach students to think critically about the law, the legal system and the place of disadvantaged clients within it. We do this phones, working on law reform and community education projects under the supervision of clinical supervisors for 1-2 days each week. There is also a weekly 2 hour seminar program and daily issues of law and justice questions.

**Family Law and Domestic Violence Clinic** has developed a range of training modules for various community groups and community members focussing on family law and the cross over with

domestic violence. Six students came through this clinic each semester. The students met with and built relationships with workers in the local area prepared and presented community legal education workshops for the members of the local community.

Other teaching and learning achievements in 2011

**Developing Standards in Clinical Legal Education Grant**

Kingsford Legal Centre jointly won a ALTC grant (\$211,000) for 'Developing standards in clinical legal education' in 2010 and the project continued on into 2011. This is a combined project between Monash Universities which will involve in-depth study of the range of clinical legal education programs in Australia, with the aim of developing best practices for Clinical legal education in Australia. In 2011 numerous project team meetings were held and regional reports were stage of the project is the drafting of best practices in each of the areas. There will be standards in areas such as time periods for clinical teaching, seminar programs, supervision levels, teaching of analysis of law among other issues. The biannual clinical legal education conference included a 2 hour plenary on the standards project for those attending to give input to the draft standards.

**Clinical Legal Education Guide 2011/12**

KLC published our biannual Clinical Legal Education Guide in 2011. The Guide provides information to prospective students who may be interested in law studies. It also serves the purpose of educating Law Faculties about the range of clinical programs they can run for law students.

### **Indigenous Students-Foundations Enrichment Course**

In 2011 we ran for the ninth time the Foundations  
students. The program is designed to assist  
university studies and develop graduate attributes

Statistical summary of our  
service and our clients 2011

Information and Advice



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involved in a robbery with a group of other young men. He did not play an active role in the robbery and did not carry a weapon. He confessed his involvement to Police the next day and assisted them to identify the other offenders.

Our client did not have any relatives or friends remaining in Iraq and faced the prospect of being deported to a country where he had no ties to the community and faced persecution and even death for his Christian faith. Kingsford Legal Centre outlined our client's circumstances, in particular, that his offence was very unlikely to be repeated, that our client had strong ties to the community, had been offered employment on his release, and that he had shown remorse for his actions. We also drew attention to the political climate in Iraq and the regular occurrence of acts of violence against Christians, submitting that our client would be at serious risk if returned to Iraq. After considering our submissions DIAC decided not to cancel our client's Visa and instead issued him with a formal warning.



The Family Law and Domestic Violence Clinic is funded by a grant from the Commonwealth Attorney General to develop and deliver community legal education to our local community, in a clinical legal education setting. In 2011, 17 students enrolled in the clinic, all of whom evaluated the course very positively.

The students had the opportunity to meet and build relationships with workers in the local area and also to prepare and present community legal education workshops to our local community. A total of 17 Community Legal Education workshops were organised for various women's groups throughout the year to organisations such as:- Bengali Women's Group in partnership with Sydney Multicultural Community Services; social workers of Prince of Wales Hospital; Killara Womens' Refuge; Marian Women's Refuge; and family support workers at Jannali Family Services. The presentations were well attended and all host organisations requested ongoing partnership with Violence related legal education

Attendance at each CLE varied in numbers. The CLE presented to the social workers at the Royal Hospital for Women attracted nine attendees whereas the Sutherland Shire Family Services had 22 people attending. This variety is educationally valuable for the students as it offers an opportunity for a different approach and experience. The feedback received from the participants has been encouraging and further topics of interest were with the aim of the clinic which is two-fold: to educate the students as well as deliver quality community legal education with a focus on much needed Family Law and overlap with Domestic Violence laws.

2011 was a very strong year for the Family Law and Domestic Violence Clinic. Relationships with community organisations were strengthened and CLE materials were developed and delivered widely. Demand for the services continues strongly into 2012.

Robinson (since 2006) provide full-time solicitors as secondees to KLC. Freehills provides two solicitors every year on a 6 month rotation basis and Allens provides one solicitor for 6 months of the year.

Susan Duc, the Freehills secondee who began in May. Chris Hill, also from Freehills, followed Susan in July 2011. Naomi Bergman from Allens began in February 2011 until August 2011.

The Freehills and Allens secondees work closely with the permanent staff and students at KLC. In 2011, the secondees continued to give advice to KLC clients on general areas of law, including motor vehicle accidents, victims compensation, enduring powers of attorney and guardianships, and disputes with government departments. The secondees also staff fortnightly outreaches at South-East Neighbourhood Centre in Eastlakes, and the Junction Neighbourhood Centre in Maroubra Junction.

### Community Legal Education

Project work also allows the secondees to engage with the community through participation in the delivery of community legal education seminars. community workers on powers of attorney and enduring guardianships as well as presenting to inmates involved in a pre-release program at Long Bay Correctional Complex.

### Casework

The secondees also managed a number of worked on a case where a client found out that their next-of-kin had died a year after the event. The client was distressed that the news was not communicated by the police immediately after it occurred. Susan helped liaise with the police over a number of months and provided the client with regular support eventually arranging for a visit by a NSW Police representative to the client's home to explain how the oversight occurred and express condolences.

Naomi Bergman helped a client in a case against Housing NSW in the Consumer, Trader and Tenancy Tribunal. The client wanted compensation for a very high electricity bill her leaking hot water system in a timely manner. Naomi helped the client to negotiate with Housing NSW during a Tribunal-ordered conciliation and reached an agreement with Housing NSW that they would pay a substantial portion of the electricity bill.

Chris Hill worked on a case for a client suffering from various mental illnesses who was repeatedly targeted by a door to door salesperson who persuaded the client to sign several internet and phone contracts with a major telecommunications company in circumstances where the client did not understand what he was signing. Subsequently, the company began billing the client and eventually threatening debt recovery action in relation to the accounts. Chris wrote to the company and obtained a full release from the contracts at no charge, as well as an apology for the actions of the salesperson.

Legal Aid Partnership Funding  
Grant – Asian Women at Work  
Project

The Centre was successful in the inaugural round of partnership funding between NSW community legal centres and the Legal Aid Commission to

The Aboriginal Access Project aims to improve the access to Kingsford Legal Centre by the local Aboriginal Community by building links with them, presenting CLE, providing services such as supporting clients in their dealings with Kingsford Legal Centre, providing information on all legal service providers and helping the community to identify their legal needs. Ron Timberly is KLC's Aboriginal Access Worker.

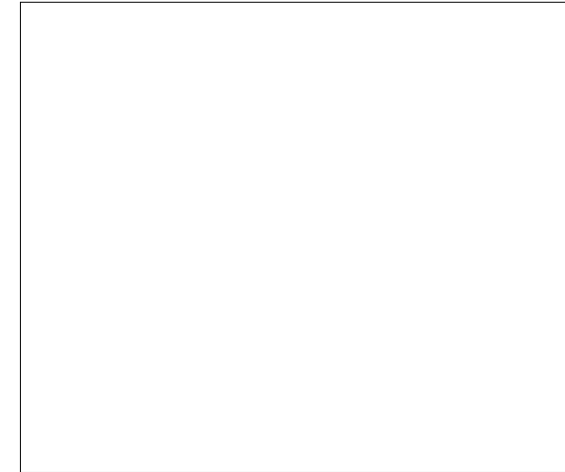
Some highlights of the Aboriginal Access Project in 2011 were:

**Outreach Service at La Perouse**

Kingsford Legal Centre runs an outreach service in the La Perouse Aboriginal community every Tuesday from 10am to 12pm. The outreach is a drop-in service and no appointments are necessary. Kingsford Legal Centre recognises the barriers that exist between Aboriginal people and the legal sector and the outreach service is designed to reduce access barriers for Aboriginal people at La Perouse.

**Aboriginal Recognition in the Constitution**

We developed questionnaires about Constitutional Recognition for the local community and distributed and collected these questionnaires at Yabun 2011. The completed questionnaires were forwarded to the Australian Government's Expert Panel on Aboriginal Recognition in the Constitution. Kingsford Legal Centre also provided a submission to the Expert Panel which argued for Constitutional reform including a prohibition against race discrimination

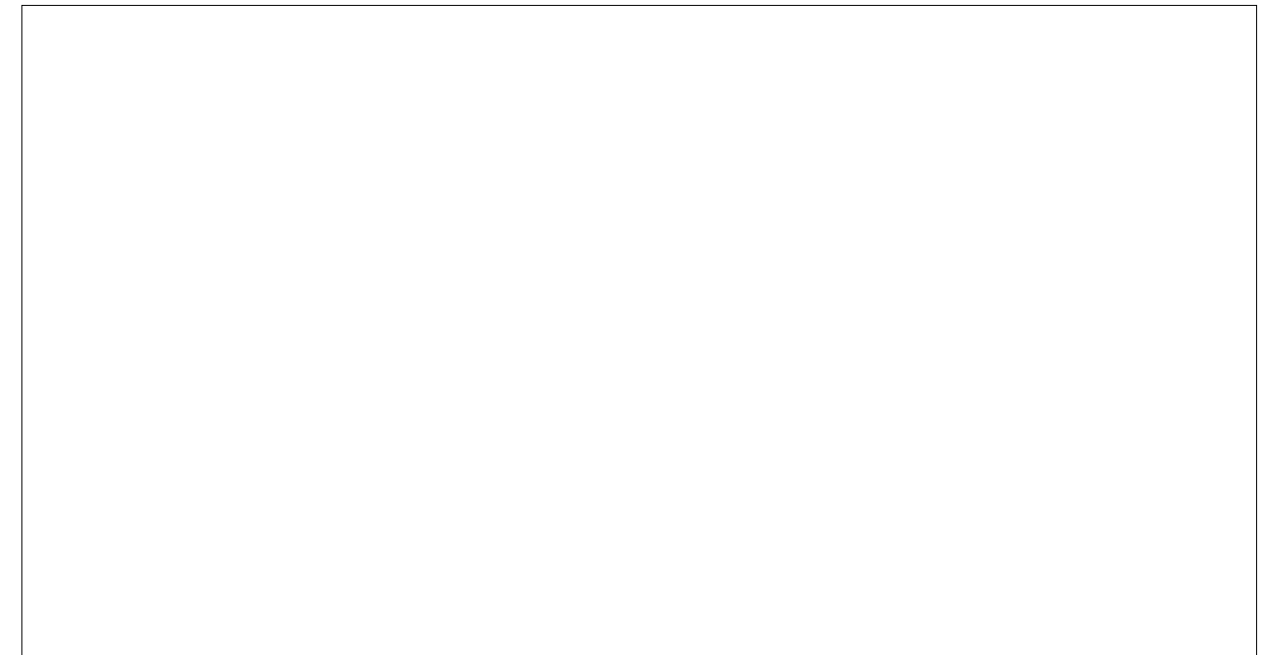


**NAIDOC**

Kingsford Legal Centre had a stall at the local NAIDOC event at La Perouse on 5 July, 2011. NAIDOC is an opportunity for us to provide information on legal services to the community, and contributes to our partnerships with other service providers and the Aboriginal community.

**KLC's Aboriginal Advisory Group**

Kingsford Legal Centre's activities under its Aboriginal Access Program are overseen by its Aboriginal Advisory Group (AAG). The AAG met twice in 2011. The group provides input, direction and support for the KLC Aboriginal Access Program.



Kingsford Legal Centre's Community Legal Education (CLE) program held over 45 workshops and events in 2011.

### Community Workshop Series

Kingsford Legal Centre has conducted monthly workshops for community workers from the local area since 2005. The workshops aim to provide legal information, materials and skills on topics relevant to the work done by the community sector. Over 80 workers attended training at our Centre during the year to learn about topics such as Legal Basics, Discrimination Law, Employment Law, Fines, Power of Attorney and Mental Health Law. The series uses KLC staff as well as guest speakers from other community legal centres and the Legal Aid Commission. Feedback from the sessions is extremely positive.

### "Human Rights Rules!"

Between 27 September and 5 October 2011 Kingsford Legal Centre staff and students provided a series of four separate workshops on human rights principles to children aged between 8 and 12 years. These workshops were funded by a grant from the Attorney General's Department (Cth) under its Human Rights Education Framework. The human rights workshops were presented at Vacation Care programs in our local community and involved games and exercises designed to get the children thinking about basic human needs and how these needs are linked to fundamental human rights. The workshops had between 10 and 28 children attending.

### Prisoner Community Legal Education Sessions

#### Long Bay Correctional Centre training session

Kingsford Legal Centre staff presented a training session to welfare workers, drug and alcohol workers and other "non-custodial" staff at Long Bay Gaol on 25 May. The training session ran for three hours and covered tenancy, victims' compensation, free legal assistance available to prisoners.

#### Ngara Nura Agency Days

Kingsford Legal Centre was pleased to be invited back to attend Ngara Nura 'Community Agency Days' during 2011. Ngara Nura is a pre-release drug and alcohol rehabilitation program based at Long Bay Correctional Complex. It is a six month program that offers intensive counselling, education and exit planning for prisoners nearing their release date. The Community Agency Days are an opportunity for agencies to talk to inmates and their visiting family members about legal and other support services available to them. KLC attended two Community Agency Days in 2011.

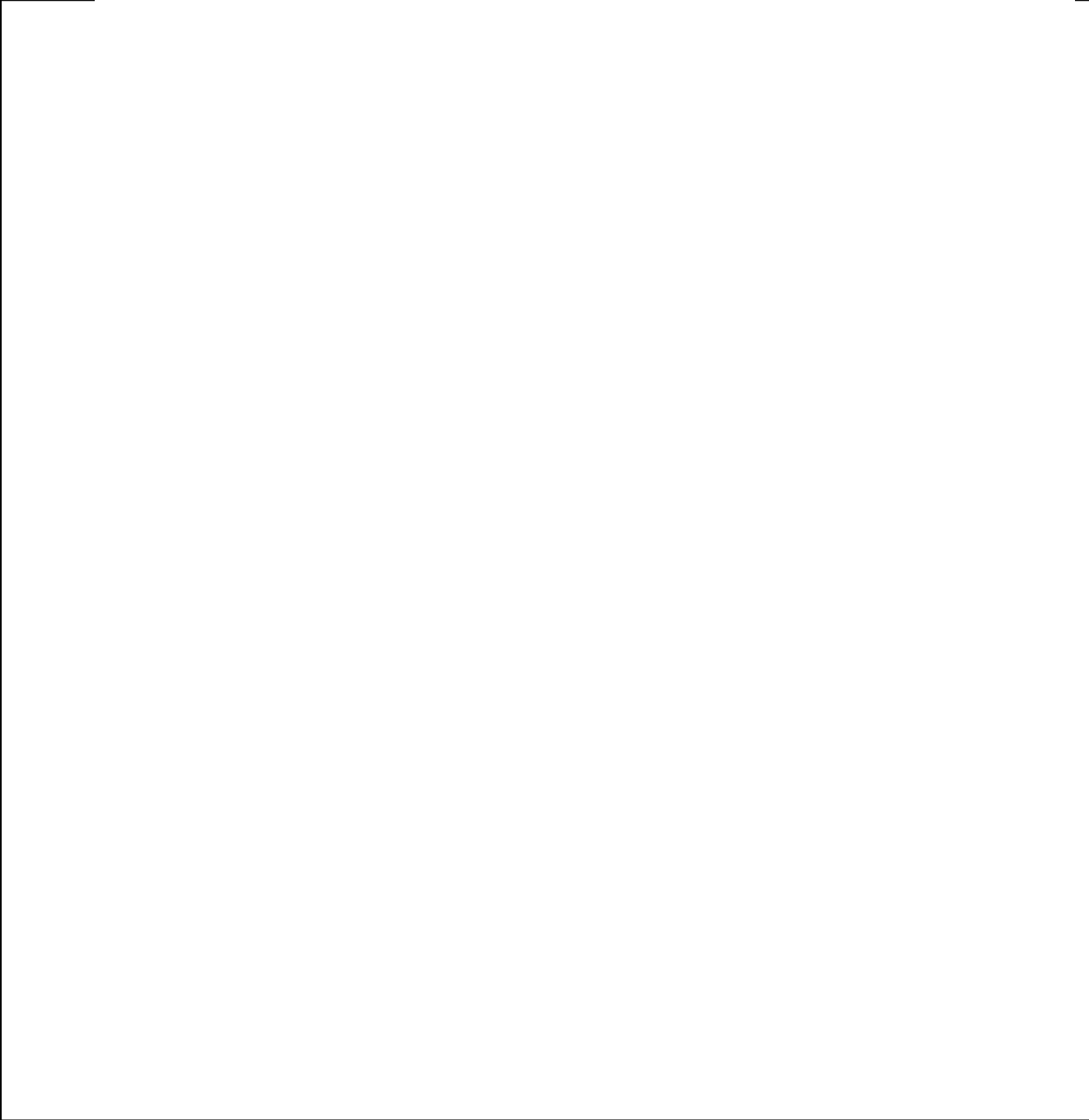
#### CLE by request!

Kingsford Legal Centre staff delivered a number of 'on request' community legal education workshops to our local community throughout the year. They included:

- A workshop with the caseworkers at NEAMI, a local mental health organisation that provides support services to people with serious mental illness within a recovery framework. We provided legal education and referral tips on guardianship and social security law.

- A workshop on Powers of Attorney and Guardianship presented to Jewish Care family support workers in Bondi Junction.
- Two talks in Greek to local older Greek women's support groups about Powers of Attorney and Guardianship.
- A talk to Aspire, a local support group for parents of children living with autism and aspergers syndrome. This talk was about disability discrimination in education, and the rights of the parents and their children not to be discriminated against by the education system.







submission to the Expert Panel which argued for Constitutional reform including a prohibition against race discrimination in the Australian Constitution.

### NGO Roundtable UN reporting

In early May Kingsford Legal Centre organised an Australian NGO debrief and discussion about NGO involvement in United Nations reporting mechanisms. The aim was to document some of the lessons learned of the variety of approaches taken over the last 10 years by NGO coalitions. This will become a brief report and information pack for use by NGOs in future years.

### NSW Legislative Inquiry into International Student Accommodation

Kingsford Legal Centre drew on our experience assisting students deal with housing disputes and provided a submission to this Inquiry. We particularly highlighted our concerns that many unscrupulous landlords were targeting international students with the aim of defrauding them. We advocated for better legal regulation of share houses and lodging situations.

### NSW Legal Assistance Forum/ CLCs NSW

As Chair of CLCs NSW Anna Cody is the Deputy Chair of the NSW Legal Assistance Forum.

### NLAF Employment Law Group

Emma Golledge continues to sit on the NLAF Group as a community legal centre representative examining employment law services in NSW. The Group met to identify ways in which funding could be secured for employment law services in NSW,

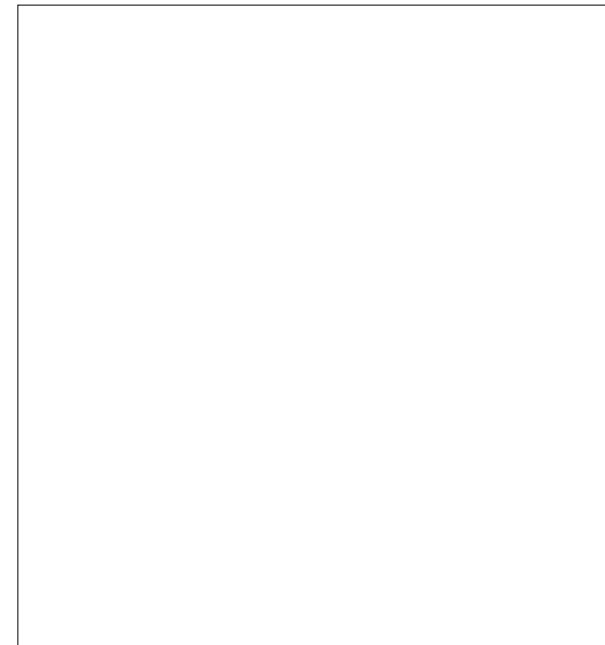
as well as develop ideas for service delivery using available resources.

### NLAF Prisons Working Group

Anna Cody continued to sit on the NSW Legal Assistance Forum for Prisoners. In 2011 the working group looked at issues of access to legal advice via video. It also streamlined access procedures for community legal centre workers to prisons and increased links between welfare workers in prisons and community legal centres.

### CLCs NSW Law Reform and Policy Committee

Emma Golledge continued to co-convene this Committee. The Committee met quarterly in 2011 and worked on law reform issues affecting clcs across the sector.



### 'Clinical Programs in Community Legal Centres, The Australian Approach'

In late 2011 Anna Cody published an article outlining the Australian experience of clinical programs in community legal centres in the 6 S D Q L M A Australian law schools in September 2011.

### Discrimination Toolkit

KLC solicitors worked with Legal Aid NSW to update the ever popular resource The 'L V F U L P L Q D W L R Q 7 R R O N L W. The Toolkit was originally published in 2007 as collaboration between Elizabeth Evatt Community Legal Centre, KLC and Legal Aid. Since that time hundreds of copies of the Kit have been handed out to assist people in understanding their rights in discrimination matters and to help people represent themselves. The update focussed on ensuring that the legal content was up-to-date as well as being as simple and straight forward as possible. The new layout also makes the information easy to read. Thanks to Meredith Osborne and Fiona Pace at Legal Aid who worked with us on the Kit.

### Kingsford Legal Centre E-Bulletin

The E-Bulletin outlines the work of the centre, including law reform. It is also an opportunity for the Centre to publicise events such as Community Legal Education and to celebrate achievements of staff, students and volunteers. Three editions of the Kingsford Legal Centre E-Bulletin were published in 2011, including a special 30th birthday edition.

### Biannual Guide to Clinical Legal Education Programs in Australian Law Schools

Kingsford Legal Centre produced and published its biannual guide to clinical legal education programs in Australian law schools in September 2011. This guide describes the variety of clinical legal education provided in Australian Universities.

These publications can be obtained from: [www.kingsfordlegalcentre.org](http://www.kingsfordlegalcentre.org) or by sending a request to [legal@unsw.edu.au](mailto:legal@unsw.edu.au).

Support to Community  
Organisations



### Anti Poverty Week

During Poverty Week students at Kingsford Legal Centre raised over \$900 for charity by holding a very successful cake stall. Thanks particularly to student Stephen Tan who attacked the project with enormous energy.

### Eastern Suburbs DV Network

Several staff are active on the DV network and are participating in organising training for White Ribbon Day Ambassadors and facilitating the Love Bites program, an education program aimed at year 10 high school students on issues to do with domestic violence and sexual assault.



### Volunteer Social Justice Heroes – the Over 10 Year Club

As part of our 30th birthday celebrations we recognised our volunteer solicitors who have been helping the Kingsford Legal Centre for more than 10 years. Dave McMillan, Sue Mordaunt, Danny Grynberg, Ross Buchanan, Mike Steinfeld, Sharon Katz-Vidor and Margot Morris were each given a letter of appreciation from UNSW Vice-Chancellor Hilmer and a ‘Social Justice Hero’ t-shirt. Kingsford Legal Centre is very grateful to this peerless group of heroes for their long term commitment to our Centre, clients and students.

### Mike Steinfeld Wins Community Legal Centre Award at Law and Justice foundation Award Ceremony

KLC was extremely proud that our wonderful volunteer, Mike Steinfeld won the Law and Justice Foundation, NSW Community Legal Centre Award in 2011. Mike has been volunteering at the Centre - [ !Á [ ç^!ÁG ÍÁ ^æ!•ÉÁæÁ { æ\* }á, &^} cÁæ&@â^ç^ { ^} cÉÁ Not only is he a regular and reliable Tuesday night, he also takes on a lot of clients pro bono in his own very busy practice. He is a favourite of staff, past and present, who affectionately call him Mikey. A well deserved accolade for a very unassuming man.



## Our Volunteers in 2011

We would also like to extend our thanks to the following solicitors who generously volunteer their time to participate on the roster for the Tuesday and Thursday evening advice sessions. Their skills and commitment contribute to Kingsford Legal Centre providing a quality service to the community.

Alex Salib  
Alice Paul  
Amjad Khan  
Amy O'Callaghan  
Anne-Marie Blake  
Arturo Norbury  
Asheesh Kalmath  
Audie Willert  
Bailee Walker  
Bill McManus  
Bridgette Styles  
Cherry Siu  
Christine Lloyd  
Corrie Goodhand  
Daniela Hartman  
Danny Grynberg  
Dave McMillan  
David D'Souza  
David Loonam  
Ed Cregan  
Fiona Robson  
Helen Haslem  
Hilbert Chiu  
Joseph Kennedy  
Julie Vass  
Kate Schuetze

Kenneth Yardy  
Larissa Andelman  
Laura Brown  
Laura Gotlieb  
Libby Brookes  
Liz Snell  
Margot Morris  
Maria Nicolof  
Marie Sacco  
Mary O'Connell  
Michael Kim  
Tâ\^ÁÛc^ã}, ^|ã  
Nancy Campisi  
Piria Coleman  
Ross Buchanan  
Sarah Gelbart  
Sharon Katz Vidor  
Stefan Mueller  
Sue Mordaunt  
Sylvia Hobbs  
Tina Chu  
Ting Tsia  
Wendy Muir

## Clinical Legal Education Courses at KLC

Thanks to all of our wonderful clinical students from 2011 – we wish them all well into the future.

### Semester 1 2011

Ada Wong  
Ash Walker  
Danielle O'Doherty  
Dominic Wong  
Eric White  
Felicity Hale  
Felix Chan  
Godfrey Wong  
Jacinta Goutama  
Jennifer Brockett  
Jeremy Huang  
Jimmy Chen  
Jin Oak  
Jing Tang  
Kathryn Eales  
Kiki Cheung  
Linda Huang  
Lisa Lucak  
Maria Nawaz  
Matthew Shum  
Pinar Ozer  
Priya Subramanian

Qi An  
Rae Ho  
Rae Mozejko  
Ramya Kumar  
Sarah Jane Mogharrebin  
Simon Weinstock  
Stephanie Kam  
Sumani Gandakusumah  
Tasnuba Mohib  
Tegan Wordley  
Yotta Kaliaropoulos

### Semester 2 2011

Alan Wong  
Alev Zerenturk  
Ali Gronow  
Annabelle Frost  
Boon Yeo  
Candelle Chong  
Chen Wang  
Cindy Ji  
David Berman  
David Buxton-Forman  
Grace Huang  
Jack Zeng  
Janie Ng  
Jessye Lin  
Joan Lui  
Joanne Mackay  
Jonathan Luk

Julie MacKenzie  
Juliet Akello  
Karen McDonald  
Katherine Neeson  
Katie Zhang  
Kevin Cheng  
Kevin Truong  
Lesley Chan  
Marilyn Koo  
Natalie Wong  
Robert Graham  
Stephen Tan  
William Huynh  
Ying Chen  
Yvonne Cheng  
Zahra Gooneh Farahani  
Zalika Rizmal

## Summer Session 2011/2012

April Long  
David McGill  
Hadeel Al-Alosi  
Jo Montgomery  
Joanna Knight  
Joy Goh  
Laila Kerouate  
Nelia Ng  
Rachael Lohrasby  
Rae-ann Khazma  
Tina Chen  
Yiota Kaliaropolous  
Law Lawyers and Society Students

Around 350 Law Lawyers and Society students attended the Centre for a one off advice night during semesters 1 and 2 during 2011. We look forward to seeing these students later in their degree in one of our clinical courses.

### Associate Professor Anna Cody – Director

Anna Cody joined Kingsford Legal Centre as Director in March 2004. Anna has worked at the Centre as a solicitor, senior solicitor and Director since 1995, leaving for periods of study and other work. She has worked most recently with a human rights organisation in New York and also in the area of international development in Australia. Her research interests are in the area of community development, clinical legal education and human rights.

### Denise Wasley - Administrator

Denise has been the Kingsford Legal Centre Administrator since 2003, having previously worked at KLC in 1996. Denise has worked in the community sector and in trade unions for over 20 years. Denise is the Centre's OH&S

### Anna Hartree - Coordinator

Anna has over 25 years experience as a community worker. She has worked for a range of organisations which provide human services such as community housing, women's refuges and family support. Anna came to KLC in 2004 after working at Hunter Community Legal Centre in Newcastle. Anna resigned from KLC in November.

### Emma Golledge – Principal Solicitor

Emma Golledge joined the Kingsford Legal Centre team in 2009 after returning from two years living in London where she worked for the Treasury Solicitor acting for the UK Government in judicial

review and human rights matters and as a housing lawyer at Paddington Law Centre. Prior to moving to the UK she worked at the Public Interest Advocacy Centre coordinating the Homeless Persons' Legal Service, at Eastern Area Tenants Service and was a volunteer solicitor at Kingsford.

### Dianne Anagnos –Clinical Supervisor Solicitor

Dianne came to Kingsford Legal Centre from the Welfare Rights Centre (NSW), where she was employed as a solicitor for almost nine years. Her work at Welfare Rights involved advice, advocacy and community education on all aspects of social security law and policy. She has also worked as a volunteer solicitor at Marrickville Legal Centre.

### Elizabeth Meyer – Employment Clinical Supervisor Solicitor

Liz came to Kingsford Legal Centre from the NSW Disability Discrimination Legal Centre Inc, where she worked for two years as a Solicitor. Liz also currently lectures at the University of Sydney on Discrimination in the Workplace.

### Dolun Teoman – Family Law/DV Clinical Supervisor Solicitor

Dolun came to Kingsford Legal Centre from private practice and also has an extensive employment history in various areas of social work including community education, policy, child protection and mental health.

### Ron Timbery – Aboriginal Access Worker

Ron joined the Kingsford Legal Centre team in July 2010. Prior to joining KLC Ron worked in Aboriginal affairs in the NSW public sector for over 15 years. He is also a former UNSW student having completed a Bachelor of Commerce in 2004. Ron is an active community member.

### Chris Joyce - Clinical Supervisor Solicitor

Chris joined the staff at KLC as a one day per week project worker to supervise students and do case work in cancellation of visa on character grounds for prisoners for a 12 month project. Chris has extensive experience as a community legal centre lawyer (particularly in credit and debt) and is a registered migration agent.

### Murray McWilliam – Librarian

Murray maintains the KLC library. He began his involvement with KLC through his participation in the Clinical Legal Experience Course, Summer Session 1997/98.

### Susan Duc - Seconded Solicitor from Freehills (November 2010- June 2011)

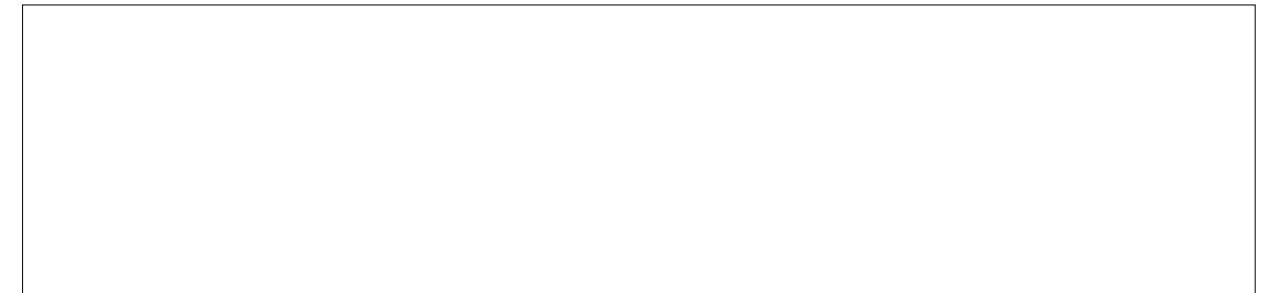
Susan completed her Commerce/Law degree at UNSW in 2007 after which she took a year off to travel before starting at Freehills. She has worked in the Property, Employee Relations and Litigation practices at Freehills.

### Chris Hill – Seconded Solicitor from Freehills (Started July 2011)

Chris started his secondment at Kingsford Legal Centre in July after completing the Freehills graduate program. He completed his undergraduate Arts/Law degree at Macquarie University and spent a semester studying law at the University of British Columbia, Canada.

### Naomi Bergman (nee Sadler) – Seconded from Allens Arthur Robinson (February – August 2011)

Naomi joined the Kingsford Legal Centre on 24 February 2011. Naomi completed her university studies in 2008. During 2009 she worked at the Supreme Court as tipstaff to Justice David Kirby, before joining Allens in 2010 where she is completing the graduate program.



**Expenditure**





