

Kingsford Legal Centre is a community legal centre providing free legal advice, casework, law reform and community legal education to people who live, work or study in the inner south-eastern suburbs of Sydney. We specialise in discrimination law and provide advice New South Wales wide on discrimination problems. KLC is a part of UNSW Australia Law Faculty and provides clinical legal education to its students. To find out more about our services our contact details are:

- T (02) 9385 9566 E legal@unsw.edu.au
- W www.klc.unsw.edu.au PA Kingsford Legal Centre, F8-003, UNSW 2052

Kingsford Legal Centre acknowledges the Gadigal and Bidjigal Clans, the traditional custodians of the Sydney Coast. We pay respect to those Elders, past and present and thank them for allowing us to work and study on their lands.





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It is with a great deal of pleasure that I write my first Dean's Foreword for Kingsford Legal Centre (KLC), having taken up the position in 2016.

- 01 To educate tomorrow's lawyers by:
  - > 3 giving students an opportunity in a clinical supervised setting to work for disadvantaged clients
  - developing student understanding of how the legal system works and its impact upon disadvantaged clients
  - providing students with an opportunity to reflect upon social justice issues, the legal system and the role of lawyers within it including the values and objectives underpinning the work of community legal centres
  - > assisting students to understand the integral role that systemic advocacy and community legal education play in legal service provision
- To improve access to justice for residents of the inner south-eastern suburbs of Sydney by providing free legal advice and assistance including specialist employment advice
- 03 To reduce discrimination through the provision of specialist legal advice and representation on discrimination matters to residents of NSW and those who are discriminated against in NSW

- To enhance people's knowledge of, and access to, appropriate legal services through the dissemination of information and by making and receiving referrals
- To promote access and equity in all areas of the organisation including service delivery, legal education, community education and policy work
- O6 To ensure Kingsford Legal Centre is respectful of Indigenous cultures and people
- 07 To improve the community's knowledge of the legal system and the capacity for people to enforce their legal rights, by delivering community legal education
- 08 To undertake systemic advocacy, including law reform, and to represent the interests of clients and the local community on social policy and administration of justice issues
- 09 To create partnerships with other community organisations on legal issues
- To maintain an efficient infrastructure for the Centre to provide support for staff, volunteers and students and outcomes for clients

Clinical legal education is a way of teaching law, legal procedure and ethics. In Australia when we talk about clinical legal education we mean a style of teaching and learning where students are engaged in legal work for real clients and then analyse and refect on this experience in a structured way.



▶ Public Interest Law Class – Semester 2 2016

### Our courses

Kingsford Legal Centre offers a range of courses and clinical components to UNSW Australia Law students. These are:

**1st Year: Foundations Enrichment II:** This is a course for 1st year Indigenous students focusing on communication skills, legal interviewing and the legal aid system.

2nd/3rd Year: Interviewing Component in Lawyers, Ethics and Justice: Students interview KLC clients and write a reflective assignment on it. These students are taught interviewing skills by KLC solicitors and spend five hours at the Centre in an evening legal advice session interviewing clients and working with volunteer solicitors.

KLC Community Law Clinic (1 Day) and (2 Days) & KLC Employment Law Clinic (2 Days): These are courses in which students develop their understanding of issues of social justice as well as developing interviewing, negotiation, drafting, submission writing and advocacy skills. We teach students to think critically about the law, the legal system and the place of disadvantaged clients within it. We do this through students working on client files, answering phones, working on law reform and community education projects

under the supervision of clinical supervisors for one to two days each week. There is also a weekly two hour seminar program and daily one hour tutorial program for reflection on substantive issues of law and justice questions.

KLC Family Law/Family Violence Community Education Clinic (1 Day) This course has developed a range of legal education modules for community groups and community members with a focus on family law and the cross over with domestic violence. The students meet with community workers in the local area, then prepare and present community legal education workshops to members of the local community.

Legal aid and Global Justice Lawyering: Issues in Practice This course teaches students about models of legal aid provision in Australia, as well as internationally. It also teaches students about models of working with disadvantaged communities such as community lawyering, public interest lawyering, cause lawyering, social change lawyering. The course is an intensive course over 2 weeks in December. This course is not a clinical course however students work on complex case studies based on clients from KLC as well as completing an advanced interviewing clinical component at the Centre.

# Other teaching and learning achievements in 2016

## Teaching grant application

KLC Director Anna Cody was successful in her application for a teaching grant to support some research into improving 'teaching reflection' in a clinical setting. The grant will cover some research assistance of models of teaching reflection skills in Australia and internationally.

Participation in International Journal of Clinical Legal Education (IJCLE) conference.

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O Civil
Employment
Discrimination
Criminal
(including DV)

16% 10% 3%

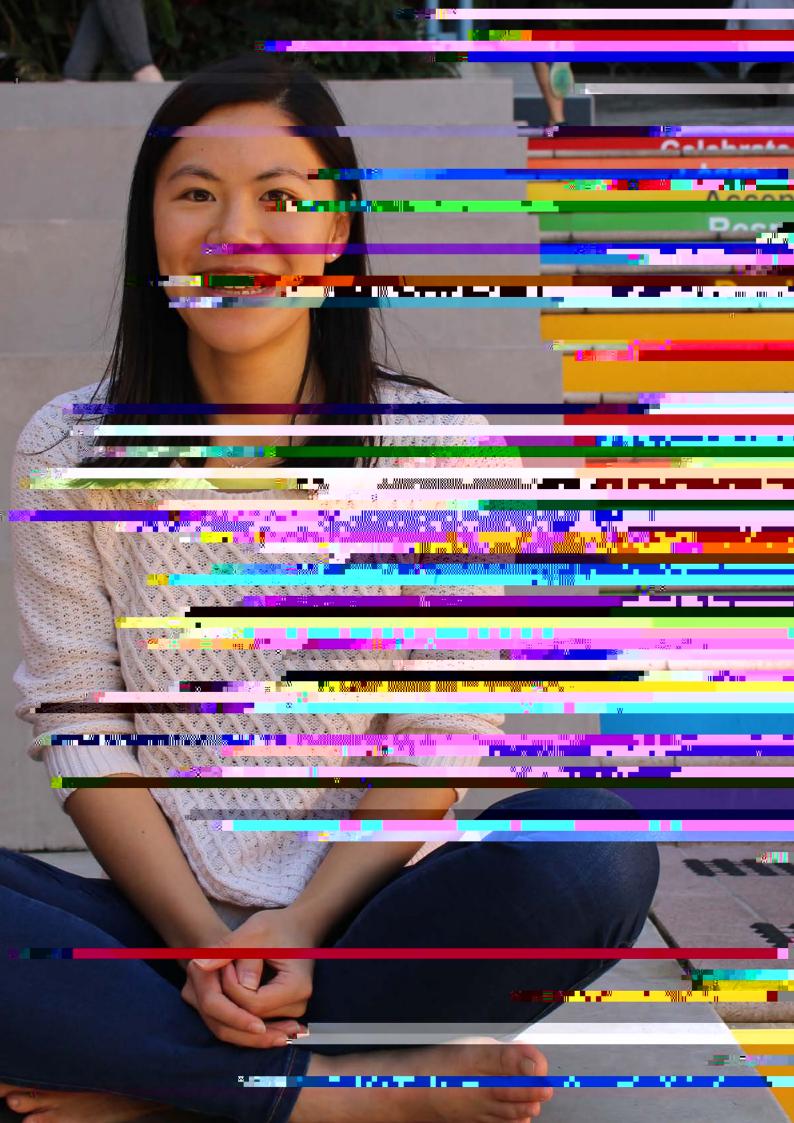
Aboriginal and Torres Strait Islander / Disability / Interpreters

# Non-Casework Projects

NON -CASEWORK PROJECTS	
Non-casework Projects Open at Period Start	37
Opened in Period	102
Total Open in Period	139

24% Law Reform and Legal Policy

28% Community Development 1% Service



Each week KLC offers over 35 daytime and evening appointments for clients at our Centre and at our outreaches. We also see clients who have difficulty attending the Centre by visiting them in their home, in hospital, nursing homes or in jail.

#### In 2016 we:

- provided 1540 advices; and
- Dopened 272 cases.

KLC could not have helped all these clients without the hard work and dedication of our wonderful team of solicitors, Emma Golledge, Dianne Anagnos, Anna Cody, Natalie Ross, Maria Nawaz, Nick Ngai, Haley McEwen, Kate Halliday and Lucy Sunman as well as our secondee solicitors from Herbert Smith Freehills: Jen Wu, Anais Morgan and Ellen Temby.

Significant thanks are also due to our roster of over 70 volunteer solicitors whose contribution allows KLC to offer evening appointments three nights a week. This volunteer contribution is crucial to the provision of high quality, free legal advice to our community.

#### **Discrimination Law Practice**

KLC specialises in discrimination law and provides a state-wide service in this area of law. The breakdown of discrimination cases and advices in 2016 are:-

Type of Discrimination	No. of Cases Opened	No. of Advices Given
Discrimination disability	19	110
Discrimination race	11	46
Discrimination Other	2	28
Discrimination sex/gender	5	28
Discrimination age	2	21
Discrimination sexual orientation	0	4
Discrimination marital status	2	4
Discrimination religion	0	4
Discrimination pregnancy	1	2
Total	42	247

#### Disability and Carer's Responsibilities

Our client, Dorothy, was an Aboriginal woman who worked in a specialised role for a large organisation. She experienced many personal crises during the same year, including health issues, and caring responsibilities for family members. During this time she felt that she was discriminated at work for needing time off for her health and her responsibilities to her family. Her requests for flexible arrangements were not handled sensitively and transparently by management, causing her emotional distress during an already difficult time in her life. She filed a disability and carer's responsibilities discrimination complaint at the ADB, and KLC represented her at the conciliation conference. An agreement was reached at conciliation including, most importantly, an acknowledgement from the organisation that it should have handled things a lot better. The result has made a significant difference in our client's confidence in her career and in her employer.

#### Sexual Harassment

Our client, Tina was a young woman who started a new casual job while she was studying. She was very happy to get the job as it was well paid and the hours did not interfere with her university course. The job was in a warehouse and had a predominantly male workforce. From the start of her employment her manager constantly tried to engage her in very sexually explicit and inappropriate conversations, which made her distressed. After a few weeks she complained about her

manager's conduct to a team leader and the person who had trained her, and soon after she was dismissed. KLC acted for the client in a sexual harassment complaint to the Australian Human Rights Commission and following a conciliation conference the complaint was resolved when the employer agreed to make an ex gratia payment of \$10,000 to our client, and provide staff training on appropriate workplace behaviour.

#### Race Discrimination

KLC represented an Aboriginal client who claimed she had been racially discriminated by a major retailer when subjected to a rigorous bag check when leaving their store. The client reported that other shoppers were not subjected to such a rigorous bag check. KLC lodged a race discrimination complaint at the Australian Human Rights Commission for the client. Prior to the conciliation

the retailer provided to the Commission security footage of the incident which in fact confirmed the client's version of events. As a result we were able to settle the matter with a significant payment for pain and suffering for the client and an agreement that the retailer produce a training video for its staff about the experience of Aboriginal people. The money has been paid to the client but the retailer is now resisting the production of the video, despite signing a deed. This case has highlighted the difficulty clients have when enforcing conciliated agreements even with legal assistance.

### **Generalist Law Practice**

#### **Visa Cancellation Matters**

In 2016 KLC continued to work on visa cancellations for people based on their criminal record. These clients have often spent the majority of their life in Australia and often have limited or no connection to their county of birth. Changes to the visa cancellation process in recent years has made this process more difficult for clients and time limits even stricter. We are pleased to say that in 2016 we had some major successes for clients which can only be described as life changing:

- a mother of two young children who had been in Australia since the age of seven had her visa restored after 10 months in immigration detention.
- ▶]a young man who 4r60¥j0 c.-27.116 ther shop seys lap1.422 TD Tdisa cancese 01 w

Outreach clinics are an important part of KLC's service delivery to our clients. The location of our outreach clinics is informed by our Legal Needs Assessment of our catchment, requests by community organisations and workers, and our resources. The success of our outreaches is in large part due to the strong partnerships KLC has with local community organisations. We are very grateful for the warmth and generosity of all our outreach partners.

## South East Community Connect Outreach (ex- South East Neighbourhood Centre)

Our SECC outreach operates to provide access to clients from the Port Botany and Mascot Wards of Bayside Council (ex-Botany Local Government) areas. It is a popular clinic with three appointments every second Wednesday throughout the year.

# Kooloora Community Centre Outreach

KLC's advice outreach clinic at Kooloora sees clients from the five major housing estates in the South Ward of Randwick City Council. This clinic is a fortnightly drop-in clinic which operates during school terms. It's a very successful clinic, with very disadvantaged clients attending who have multiple and complex issues.

# Long Bay Correctional Centre Outreach

This outreach clinic helps inmates at Long Bay Prison. KLC responds to requests from prison welfare workers or prisoners directly. Prisoners who contact KLC by telephone are immediately put through to a solicitor for assistance and we regularly arrange legal visits to provide advice. We also regularly attend pre-release information sessions at the prison to help prisoners deal with their legal issues as they face release.

#### Yarra Bay Outreach

Our Yarra Bay outreach is staffed by our Aboriginal Access Worker, Kaleesha y5F4utrhTf-0.0 (tC).ur YorylsoAs stnds to re.le(y a22)18.i 32ed b.ontaw 9.2 (linic w)-27 (hic)9.oun(his of the contact of the

2016 was another very busy year for the Employment Clinic with 33 cases opened and 497 advices given. Employment is the largest single area of advice for KLC and this work informs the clinic's law reform submissions and community legal education programs. Maria Nawaz continued as our employment law solicitor until October 2016, then moving into the Law Reform and Policy position. Locum solicitor Lucy Sunman took over the clinic for the balance of the year. Below is a breakdown of the clinic's service delivery for 2016:-

Problem Type	No. of Cases	No. of advices
Employment Other (not unfair dismissal or conditions/ entitlements)	14	218
Employment conditions/ entitlements	10	149
Employment unfair dismissal	9	130
Total	33	497

In 2016 KLC's employment solicitor Maria Nawaz was the worthy recipient of the Bright Sparks Award. The award, sponsored by the Women's Legal Service NSW Foundation, recognises outstanding women in our sector. Maria was successful in the category of, 'endeavours undertaken to promote or enhance EQUAL RIGHTS in the workplace'.

## **Networks & Community Legal Education**

>)From January to September 2016 KLC employment solicitor, Maria Nawaz, jointly convened the Employment



for seeking advice on her employment situation. We assisted Sally to lodge a general protections complaint, arguing she had exercised her workplace rights to seek legal advice on her employment situation and to make a bullying complaint. We represented Sally at conciliation and settled the matter for \$7,000 and a statement of service.

#### Sexual Harassment and Victimisation

Our client, Dianna, was employed as a cook in a restaurant. When she began working, the head chef made a number of inappropriate sexual comments and touched her without her permission. Dianna lodged a sexual harassment complaint with the Anti-Discrimination Board NSW. KLC represented her at the conciliation conference and settled the matter for \$5,000, an apology and a commitment from the employer that staff would be given anti-discrimination training.

#### Pro Bono Advice Clinic

The Employment Clinic has been running a pro bono advice clinic with law firms for over a decade. Every Wednesday during semester, a solicitor from one of the four firms on our roster attends KLC to give employment advice to our clients and to work with our students. The pro bono clinic significantly increases our capacity to help people with employment law problems. The clinic runs extremely smoothly and is an asset which we value highly. Thanks to all of the participating firms - Bartier Perry, Harmer's Workplace Lawyers, Henry Davis York and HWL Ebsworth - for their generous commitment to KLC and our clients.

## Law Reform and Policy

# Major Research Project: Conciliation Project Commences

In 2016 KLC received UNSW ethics approval to commence a major research project about the experience of vulnerable clients in discrimination conciliations at the Anti-Discrimination Board NSW, Australian Human Rights Commission and Fair Work Commission. The project aims to identify current trends, policies and practices that prevent the full participation of vulnerable clients in discrimination conciliations; and to develop guidelines for best practices for vulnerable applicants in discrimination conciliations.

The project particularly focuses on the experiences of Aboriginal and Torres Strait Islander people, people with a disability, people with a mental illness, people from culturally and linguistically diverse backgrounds and people who have experienced serious discrimination such as sexual harassment.

The project grew from KLC's experience in working with disadvantaged clients and the positive and negative experiences they had at conciliations.

In 2016 we commenced extensive interviews with former clients who had attended conciliations to obtain information about how clients felt about their conciliations and how they reflect on those experiences after some time has passed. We also held a roundtable with experienced discrimination lawyers and developed a lawyer survey to capture information on how conciliation processed operate for vulnerable and disadvantaged clients.

The next phase of the project are meetings with Australian Human Rights Commission, Anti-Discrimination Board and Fair Work Commission to discuss our survey results. We hope the Report will be published in 2017.

#### **AHRC Willing to Work Inquiry**

In 2015, Maria made a submission and attended consultations for the Australian Human Rights Commission's Willing to Work inquiry into employment discrimination against older workers and workers with a disability. In 2016 AHRC released their inquiry report, and KLC was quoted extensively.



▶ **Conciliation Project Consultation** 

**A** 

The KLC Family Law/Family Violence Community Education Clinic gives students the opportunity to meet and build relationships with workers in the local area and to prepare and present community legal education workshops to our local community. In 2016 the course was run in Semester 2.

## **Community Legal Education Workshops**

Students undertaking this course have the benefit of being supervised by Natalie Ross, one of the sector's most experience and skilled community educators. Under her guidance, Semester 2 students delivered;

- ▶] a presentation to family dispute resolution workers at Catholic Care on dealing with separation and debts on 19 October.
- ▶] a presentation on the process for family law cases involving children to Bondi Beach Cottage workers on 24 October

KLC received very positive feedback about the quality and usefulness of the presentations.

## Eastern Suburbs Domestic Violence Network

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1979

UNSW LAW SCHOOL
APPOINTS NEIL REES AS
DIRECTOR OF CLINICAL
LEGAL EDUCATION

In 1979, Neil Rees was one of the few Australian lawyers who had experience in clinical legal education. He had helped to establish Springvale Legal Service with Monash University in early 1972. That was the frst clinical legal education program to open in Australia. Rees originally imagined that the frst clinical course at UNSW would place students at Redfern Legal Centre. However Redfern Legal Centre could only take limited numbers, which eventually led to the creation of Kingsford Legal Centre. Creating a clinical legal education program for UNSW Law received support from UNSW Law Faculty and Vice-Chancellor Michael Birt.

1997

KLC MAKES SUBMISSION TO THE BRINGING THEM HOME INQUIRY



This was NSW's frst Stolen Generation test case. Joy Williams was removed from her mother within hours of her birth in 1942 and in 1989 began her legal case seeking \$2.2 million in damages for mental health issues and loss of wages. She argued these stemmed from her lack of proper care in Bomaderry

1994

DOMESTIC VIOLENCE, QUEEN VS WAUGH 1942





Since 1992 Herbert Smith Freehills has provided KLC with secondee solicitors, on a six month rotation basis. This is an extraordinary pro bono commitment which greatly enhances KLC's capacity to provide advice and casework to disadvantaged members of our community. Secondee solicitors take on a caseload, attend the South Eastern Connect Community Centre outreach as well as doing many home, hospital and prison visits. These solicitors participate in all parts of KLC's service including teaching law students, delivering community legal education sessions and attending community events.

#### **Advice and Casework**

In 2016 Herbert Smith Freehills secondees gave 117 advices and opened 52 new casework files.

#### Housing for Vulnerable Aboriginal Client

In 2016 our secondee solicitor Anais Morgan acted for a young Aboriginal mother. Her public housing was infested with mould and had significant repair issues. She could not sleep in her bedroom and was worried about her newborn baby's health. Anais represented the client at the NSW Civil and Administrative Tribunal and got orders which included significant financial compensation to the client and a timetable for repairs. Once the repairs were properly investigated by the landlord the client was offered a transfer to a new house, which was her preferred outcome.

# **Community Legal Education**

Our secondees are also key in our delivery of community legal education seminars. In 2016 this included the following presentations:-

In April KLC community law students and the secondee solicitor presented to Matraville High students on Aboriginal Constitutional Recognio 053lowing .7 (tions:-) J0.288 0.678 0.69f32.55the 80 953 -2.367 Td@003₮//



In October 2016 KLC's AAW of four years, Kaleesha Morris resigned her position at the Centre. Kaleesha has been an outstanding AAW who has been particularly prolific in law reform. She will continue her association with KLC by joining our Management Committee in 2017.

### **Service Provision**

In 2016 KLC gave 85 advices and opened 31 case files for Aboriginal clients, representing 6% of our clients in the period. The largest single area of advice for these clients was race discrimination.

### Yarra Bay Outreach

KLC's outreach service to the Aboriginal community at La Perouse continues every second Wednesday afternoon at La Perouse Aboriginal Community

Health Centre. Aboriginal and Torres Strait Islander community members are free to drop in to the centre to have a yarn with our Aboriginal Access Worker about their legal problems, with no need to book an appointment. The main focus of the outreach is to consult with the community and establish and maintain positive relationships with them. KLC promotes the service via letterbox drops, regular table updates on the KLC website, via social media platforms and by posters at various local community organisations.

## **Community Liaison**

### **Aboriginal Advisory Group (AAG)**

The AAG continued to be a valuable and supportive group to KLC's Aboriginal Access Worker, Kaleesha Morris, who maintains regular contact with them via email. The AAG consistently provides input to the Aboriginal Access Worker on AAP work. KLC is very grateful for their generous commitment to our Centre. Members of the AAG in 2016





Dianne Anagnos

Community Legal Education (CLE) is a key part of Kingsford Legal Centre's service delivery program. It is informed by our advice and casework clinics as well as our community development work. KLC runs an extensive program both proactive and reactive to community requests. KLC's general CLE program is coordinated by Solicitor and Clinical Supervisor Dianne Anagnos. In 2016 KLC's CLE program held over 28 workshops and events.

## **Community Workers Series**

KLC has continued its regular community workshop series. This series presents plain English law seminars to local community workers. Some of the topics covered in 2016 were:-

- ▶ March Domestic Violence and Immediate Legal Needs; Legal Basics
- > April Capacity Issues, Same Sex Parents and their Rights
- ▶}August Employment Law
- > September Working with Indigenous Clients & Communities
- ▶)October Domestic Violence Law Update

# **CLE By Request!**

KLC also runs an extensive 'By Request' CLE program for our local community. Highlights of the program in 2016 include:-

#### Matraville (Matto) Sports High

In 2016 KLC did a number of legal education sessions with students at Matraville Sports High School. KLC solicitor Dianne Anagnos presented to Sistaspeak, an Aboriginal girl's wellbeing program, about police powers as well as the law around sexting and cyber safety. In April KLC community law students presented to Matraville High students on Aboriginal Constitutional Recognition. In October KLC's employment law students presented to Years 9 and 10 commerce students at Matraville High on employment rights.

### Webinar on Pregnancy Discrimination

KLC solicitors Dianne Anagnos and Natalie Ross ran KLC's first webinar in June. The webinar was on pregnancy discrimination and was delivered to CLC volunteers. The webinar was a result of an Administration Efficiency Grant from the Legal Aid Commission. A recording of the webinar and a 'How to" guide to developing a WebEx Webinar are now available on KLC's website.

#### Other CLF Work in 2016

- ▶)Aboriginal Community In February KLC did a session with La Perouse Aboriginal Elders on burial issues.
- Prisoners KLC attended three "Ngara Nura Agency Days" at Long Bay correctional centre. These presentations and advice sessions are on civil law issues for prisoners nearing their release date.
- Kirketon Road Centre In late March KLC presented a workshop on victims compensation and visa cancellation matters to a multidisciplinary health team at the Kirketon Road Centre.
- Indigenous advocacy workers (Diplomacy Training Program) – In April KLC presented two hours of the training of the DTP Oxfam training of Indigenous workers about how to use the human rights law and the United Nations mechanisms for advocacy work.



KLC has a dedicated Law Reform and Policy Solicitor position coordinating our proactive and reactive law reform and policy projects, which aim to address systemic injustice and improve the lives of our disadvantaged clients. Our law reform projects are informed by the advice and casework of the Centre and all members of staff participate in this area of our service. All KLC law reform submissions are available on our website.

## Major Law Reform Projects in 2016

#### **Conciliation Project**

KLC is conducting a research project on the experience of vulnerable clients in discrimination conciliations at the Anti-Discrimination Board NSW, Australian Human Rights Commission and Fair Work Commission. The project aims to identify policies and practices that inhibit the full participation of vulnerable clients at conciliation, obtain data from KLC clients and legal assistance lawyers who have participated in conciliations, and develop guidelines for best practice models for conciliation.

We have completed the client and lawyer surveys and are in the process of analysing the data. In August 2016, KLC presented on our work to date on the Conciliation project at the NACLC conference. We are meeting with the Australian Human Rights Commission, Anti-Discrimination Board and Fair Work Commission to discuss our project. KLC will publish our findings in 2017.

#### Stolen Generations Inquiry

In February KLC was invited to give evidence at the inquiry being conducted by the NSW Legislative Council General Purpose Standing Committee into reparations for the Stolen Generations in New South Wales. KLC ran the first litigation during the 1990's on behalf of Joy Williams, a member of the Stolen Generation. Joy's case was not successful despite an application for leave to appeal to the High Court of Australia.

## Review of Australia Fifth Periodic Report under the International Covenant on Economic, Social and Cultural Rights

In August KLC, working with the National Association of Community Legal Centres, made a submission to the Review of Australia Fifth Periodic Report under the United Nations' International Covenant on Economic, Social and Cultural Rights. The submissions highlighted the persistence of a significant gendered pay gap, and signalled the need to explore options to close the gap between Indigenous and non-Indigenous Australians with respect to the issue of self-determination.

# Other Law Reform Highlights in 2016

KLC engaged in other law reform activities which aimed to address systemic injustice:

- Submission to the State Insurance Regulatory Authority (SIRA) on its review of the compulsory third party insurance scheme for injuries caused by motor vehicle accidents.
- In June KLC Director Anna Cody participated in the panel for the Gilbert & Tobin Public Law Centre debate between Attorney-General Brandis and Shadow Attorney-General Dreyfus. In the run-up to the Federal election, The debate

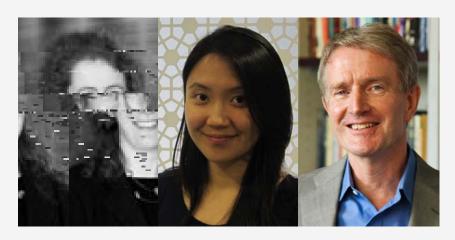
> ]KLC wrote a letter to the Minister for Family & Community Services and Minister for Social Housing, Bradley Hazzard, In 2016 KLC hired Social/Digital Media expert Amelia Olsen-Boyd on a 3 day per week/6 month contract to evaluate and boost KLC's presence in this arena. This has proved very effective in expanding the reach of KLC's message to different stakeholders.

#### Kingsford Legal Centre E-Bulletin

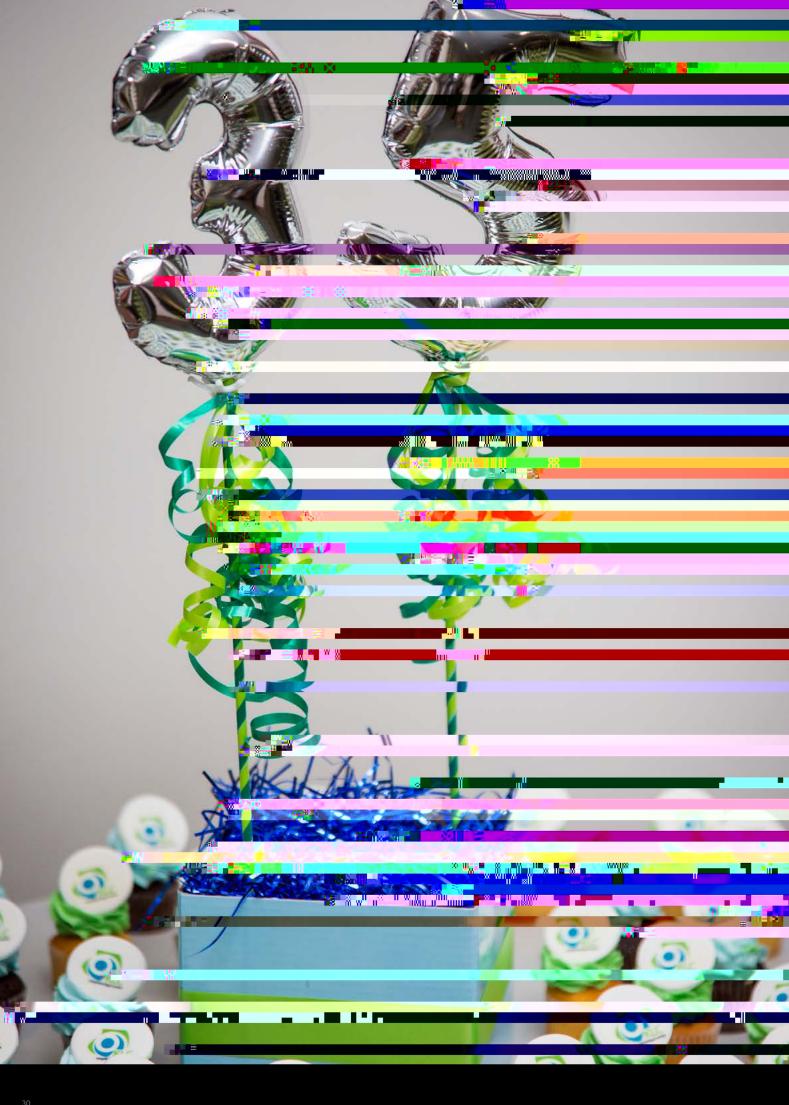
The E-Bulletin is a monthly publication which outlines the work of the centre, including casework, community legal education and law reform. It is also an opportunity for the Centre to publicise events and to celebrate achievements of staff, students and volunteers. The e-Bulletin has around 400 subscribers. In 2016

Kingsford Legal Centre appreciates the contribution made by our Management Committee members during 2016.

The committee met three times during the year: in March, May and August and provided valuable direction on several issues arising throughout the year. Thank you to Professor Jill Hunter for chairing the committee and to the committee members: Professor David Dixon & Professor George Williams, Deans Faculty of Law (UNSW), Sean Brennan (UNSW Law School), Fei Wong (UNSW Law School), Anne Cregan (Gilbert & Tobin), Keith Ball (Aboriginal representation) and Janet Green (Junction Neighbourhood Centre). KLC staff welcomes the Management Committee's commitment and support of the Centre and looks forward to working closely with its members again in 2017.







During 2016 Kingsford Legal
Centre boasted a roster of over 70
volunteer solicitors who provide
advice at the Centre three evenings
a week. Without their commitment
and professionalism KLC could
only service a fraction of the clients
that we currently do. They are the
heart and soul of KLC and we are
very grateful for their generosity to
our clients and students. We look
forward to working with them in 2017.

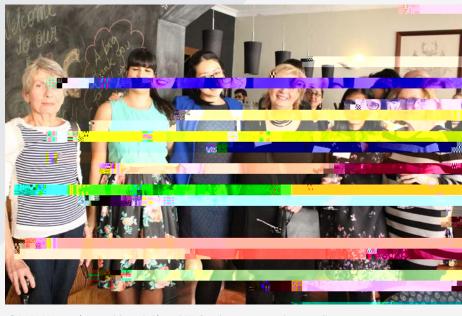
Congratulations are due to our 2016 paddle winner, Dave McMillan. Dave won 'The Model Advice Award' for managing to find at least 9 separate legal considerations in every client advice. Congratulations Dave – a most worthy winner!

#### Kingsford Legal Centre Volunteers 2016

Aaron McKinnon Arturo Norbury
Alex Ying Aziz Yousafzai
Alice Paul Ben Malone
Alix Cameron Carla Purcell
Anna Harley Christa Ludlow
Anna Kerr Daniela Hartman
Anne Fernando Danielle Mawer



▶ Anna Cody and Dave McMillan



Maria Nawaz (second from left) and KLC volunteers at volunteer dinner

Dave McMillan Deborah Lum Divya Pahwa Ellie Haas Emma Anderson Erin Gavin Fiona Robson Fiona Duane Gina Block Graeme Ulbrick Harry McDonald Helen Sims Hetti Blackburn **Hugh Donnelly** Isobel McGarity Ivy Tseng Jeane Wells Jenna Pervan Jo Ong

Joe Kennedy John Nash John Rappell Judit Albecz Judith Burnet Justin Wong Keith Teoh Ken Yardy Kousai Elali Larissa Andelman Libby Brookes Lily Shang Liz O'Brien Louarde Thomas Marea Wilson Marie-Louise Scarf Mary O'Connell Matt McGirr Mike Steinfeld

Moses Kakaire Nick Markov Phoebe Wallace Rachael Vincent Rachel Ranjan Ramya Kumar Rhonda Pietrini Rumana Ahmed Simon Bruck Sue Mordaunt Suma Tekkatte Sylvia Hobbs Therese Lynch Ting Tsia Troy Swan Vanessa Nakhl Wendy Muir

"It gave me a better appreciation of how the law actually affects people. Rather than just learning about law, it allows you to experience the ramif cations of the law especially on those that are disadvantaged."

"It has definitely given me a deeper understanding of the practical effects of the law."

"Thoroughly enjoyed it - would recommend and encourage all law students to undertake."

"It was a wonderful experience and my best one at university without a doubt. The practical experience gained here far outweighs anything learned in the classroom."

"I think the whole environment at KLC is really positive and a great place to work. I felt welcome there and included, and we had fun too. I appreciated the relaxed and open nature of the staff - there was nothing that couldn't be discussed."

"One of the most enjoyable

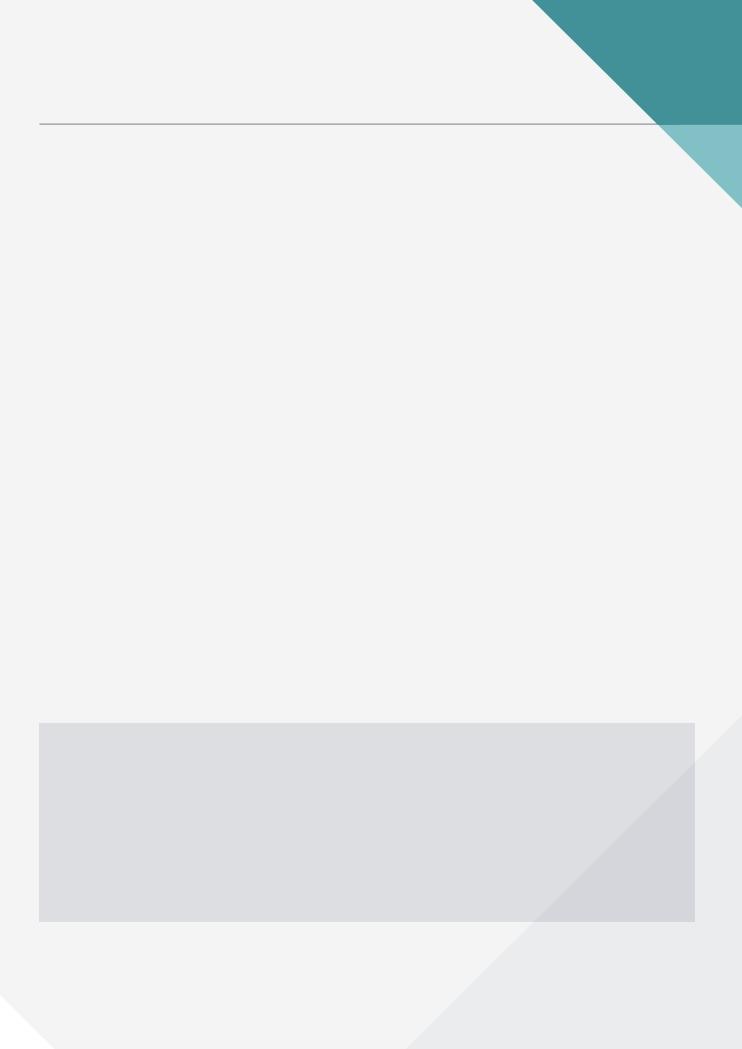
Amanda Balis Amanda Kunaf Emily Defna Emma Corcoran Eva Wen Portugal Karmina Sosa

Mitchell Buckingham Richard Yuen

Over 450 Lawyers Ethics and Justice students attended the Centre for a one off advice night during 2016. We look forward to seeing these students later in their degree in one of our clinical courses.

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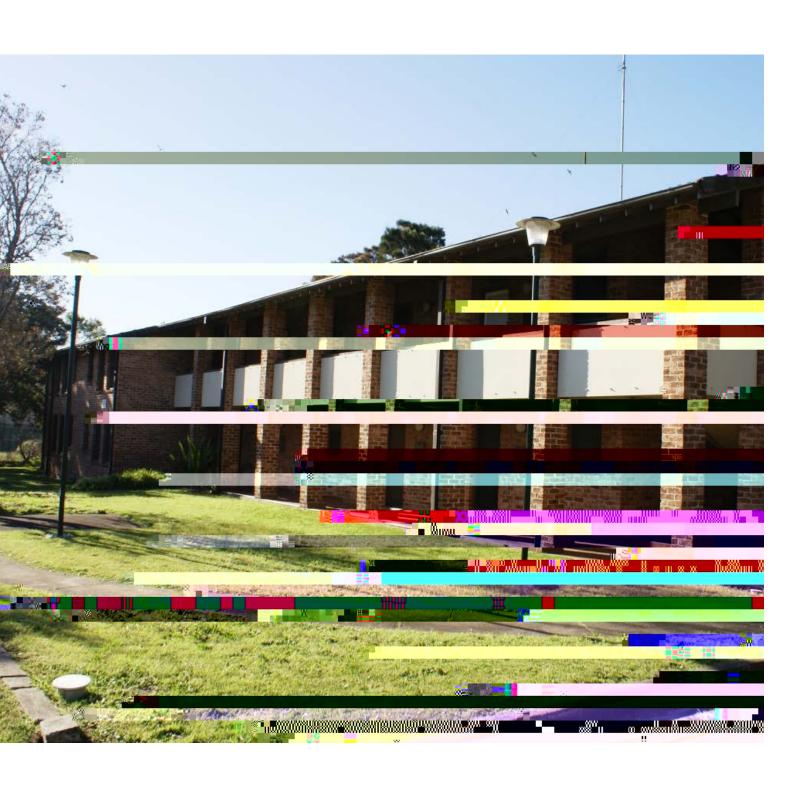
# During 2016 Kingsford Legal Centre received income and grants from:

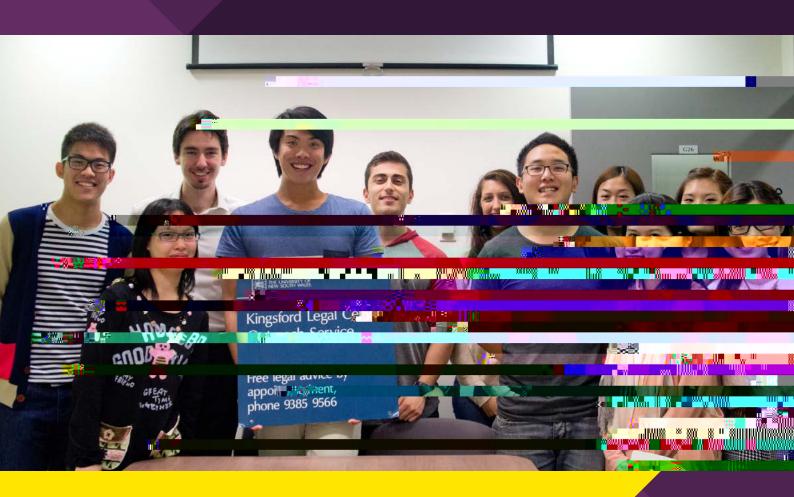
- JUNSW Law Faculty
- >)Federal Attorney General
  - ; Community Legal Services Program (CLSP)
  - Clinical Legal Education Initiative (Employment Law Clinic)
  - ¡ )Family Law Focused Clinical Education Project (Family Law/Family Violence Clinic)
- NSW Attorney General Community Legal Services Program (CLSP)
- ▶ Legal Aid Commission NSW Administration Efficiencies Grants

# Kingsford Legal Centre would like to acknowledge the support provided by:

- Herbert Smith Freehills for their ongoing secondee program
- The La Perouse Local Aboriginal Land Council for providing the venue and their support of the weekly outreach service held at Yarra Bay House
- >)Kooloora Community Centre for providing the venue and their support of an outreach service
- South East Connect for providing the venue and their support of an outreach service
- >)The following law firms for their participation in the







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