



# Newtopian Outreach Project

A partnership with the community to address the growth in street homelessness in Newtown





NEWSPAPER

# Background to the Project

1,300% increase in rough sleepers in Newtown

Housing affordability not getting better

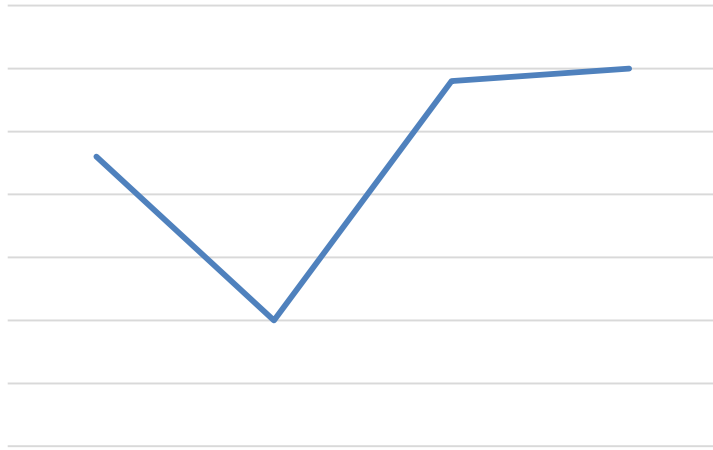
Increase in demand on services

Community concern

We

do it alone

# Inner West Council and City of Sydney Annual Homeless Street Counts



# Our response

NNC established 2 outreach programs to engage with people sleeping rough:

- A professional outreach we facilitated with other agencies

- A community/volunteer based outreach team



# How each partnership worked

Professional outreach members include - FACS, SLHD, IW Council, Mission, Wesley, Exodus, YOTS, NEAMI

Structured and recorded case co-ordination meetings

Clear responsibilities for chairing, minute taking, follow up

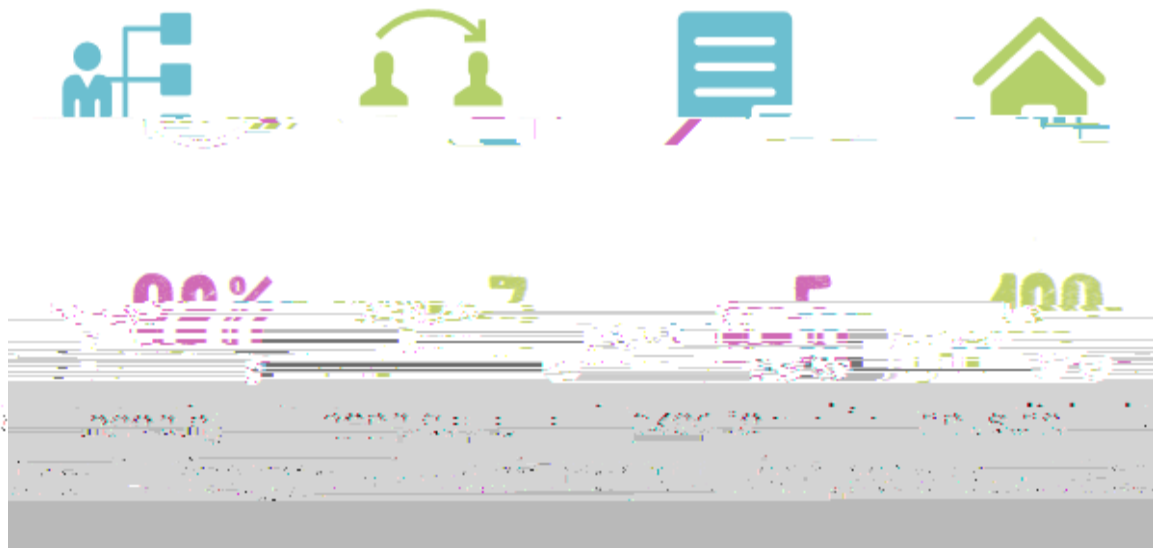
Clear mechanisms for flow of information between professional and community outreachers

# Outcomes and Learnings



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Engagement with  
stakeholders





# Impact on Volunteers

Evaluation of the Newtopian Outreach project by Connie Henson, CEO of Learning Quest, demonstrated that the program positively impacted volunteers, NNC staff/key stakeholders and the Newtown Neighbourhood Centre as a whole.

	Volunteer's Behaviour when								Level of					
	Unavailable	Conversation	Avoidance <sup>2</sup>	Response				91% - 100%	81% - 90%	61% - 70%	51% - 60%	41% - 50%	31% - 40%	21% - 30%
Pre-program										Post-program	Post-program	Post-program	Post-program	Post-program
Post-program														
Pre-program											Pre-program	Post-program	Pre-program	Pre-program
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# Sustainability



# NNC Homelessness Services

